

## Access Rates

Low-cost unmetered 56k, ISDN, or DSL access in your hometown! All prices include tax, and there are no hidden costs: just superb Internet service.

Dialup Monthly	\$19.95
Dialup Quarterly	\$57.00
Dialup Semiannual	\$105.00
Dialup Annual	\$199.00

ISDN 64k Monthly	\$19.95
ISDN 64k Quarterly	\$57.00
ISDN 64k Semiannually	\$105.00
ISDN 64k Yearly	\$199.00

Wireless 256k	\$59.95
Wireless 384k	\$79.95
Wireless 512k	\$119.95
High Gain Antennas slightly more	

Dialup Setup Fee	FREE!
ISDN/DSL Setup Fee	\$25.00
Wireless Setup Fee	\$75.00

\*ISDN and DSL where available. Please call for DSL prices.  
ISDN and DSL prices do not reflect additional telco charges.  
Wireless service available on North Whidbey Island, and requires line-of-sight with access point.

## Virtual Host Rates

Place your domain (yourname.com) on GalaxyNet's servers for some of the industry's lowest prices. You have two different types of Virtual Hosting (V-Host) plans to choose from; with or without dialup (modem) access.

V-Host Monthly	\$19.95
V-Host Quarterly	\$57.00
V-Host Semiannual	\$105.00
V-Host Annual	\$199.00

Dialup V-Host Monthly	\$29.95
Dialup V-Host Quarterly	\$87.00
Dialup V-Host Semiannual	\$165.00
Dialup V-Host Annual	\$319.00

Virtual Hosting Setup Fee	\$25.00
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## Minimum System Requirements

The Internet is the world's showcase for new technology, and often pushes your computer to its limits. Because of this, you should review this list of minimum system requirements before calling to set up your new account.

- Pentium-class PC, PowerPC Macintosh, or better, 200 MHz or faster.
- 16MB RAM, 32MB or more preferred
- 33.6k bps modem, or better.
- Windows 95, Mac OS 7.5.3, or higher.

If your computer does not meet the above requirements, but you are familiar with your particular system, and can configure it for dialup TCP/IP networking on your own, GalaxyNet will be more than happy to establish an account for you. The above minimum system requirements are what the support staff can handle easily over the phone should you require technical help.

## About GalaxyNet

GalaxyNet started providing Internet access on Whidbey Island in Washington State in November of 1995. The company's headquarters are still in Oak Harbor, Washington, providing quality, low-cost service across Puget Sound and in all 50 States. Please visit our website for more information, access numbers throughout the United States, or to sign up for service.

# GalaxyNet

**Web Page:** [www.galaxy.net](http://www.galaxy.net)  
**Oak Harbor:** (360) 679-3847  
**Toll-Free:** (866) 288-1800  
**eFax:** (240) 250-6004

## Wireless Internet

To achieve a competitive edge, Internet service providers must be fast, versatile and reliable.

Many households and small businesses desire high speed quality connections for their personal or business use, but due to outdated phone systems, distance limitations, or cost restrictions, most people are stuck connecting to the Internet with a modem and dial-up account. Most dial-up Internet connections are frustratingly slow and troublesome. In addition, ISDN and T1 lines are a very costly option.

Since the phone companies have no immediate plans to resolve their problem, GalaxyNet has found a solution which will serve individuals and businesses by creating a high speed, always-on service which is up to 10 times faster than standard, local dial-up services. There will be no more busy signals or getting bumped off-line, and this system will free up your phone lines so you won't miss important calls. We're talking about wireless Internet!

GalaxyNet's state-of-the-art IP-based broadband wireless access solution delivers high-speed Internet and Wide Area Network access to customers who want or need it. Our wireless network is a high-performance alternative to terrestrial-based wired networks including ISDN, ADSL, cable modems, and dedicated T1s. It gives us the ability to quickly deploy our network in areas that cable and DSL companies typically ignore — rural neighborhoods.

For more information and detailed information about wireless Internet in general, please visit our special web site dedicated to our wireless services -- <http://www.airwhidbey.com>

LOW-COST, HIGH-QUALITY  
**INTERNET  
SERVICES**

*“Nothing but ‘Net!’”*

**GalaxyNet**  
INTERNET SERVICES

12842 Interurban Ave S  
Seattle, WA 98168  
360-679-3847  
1-866-288-1800

## Prepaid Discounts

If you pre-pay for 3, 6, or 12 months of dial-up service up-front, you can save up to 17% over GalaxyNet's already low monthly rate.

You're not locked into those long periods though. If for some reason you cannot finish the paid plan, we do offer prorated refunds for unused time on pre-paid accounts.

## Email on the Web?

Yep! You can check your email account via our web site if you're on vacation, travelling on a business trip, or even just visiting the neighbor. Anywhere there's Internet access, you can check your email.

All you need to do is access our special email web site, enter your username and password, and you'll have access to any waiting email and email you've downloaded via the web site before. Unfortunately, you won't be able to access any emails already downloaded to your main computer at home.

Our Webmail system offers most of the features users have come to expect from their conventional mail programs (like Outlook Express), including attachments, spell-check, address books, multiple folders, and multiple-language support.

# GalaxyNet

INTERNET SERVICES

390 NE Midway Blvd., Suite B-102  
Oak Harbor, Washington 98277  
360-679-3847  
1-866-288-1800

## National Access

GalaxyNet has local 56k, ISDN, and DSL (where available) connectivity in all 50 States. While access is generally located in the metropolitan areas, there are over 3,000 numbers throughout all 50 states and Canada -- there's probably a number near you! With GalaxyNet as your Internet service provider, you can continue to use the same login name, the same email address, and the same password, even if you move, travel, or vacation to other cities and states -- you *can* take it with you.

## 20 MB of Web Space

You get a full 20 megabytes of storage space included free with your dialup account. That's more space than the popular commercial web space providers offer. You can use this space to create a web page for your family, hobbies, or small business. When you upload it to GalaxyNet's servers, it will be accessible on the Internet 24/7.

## Three Mailboxes

We give you up to three email boxes with your account, so you can keep your email separate from the rest of the family. Each mailbox comes with its own unique password.

## 99.96% Uptime

GalaxyNet's network is monitored 24 hours a day, 7 days a week, by state-of-the-art software that notifies the network administrator via pager within two minutes whenever something goes wrong. GalaxyNet also uses battery backup, reliable power generators, and voltage regulators to keep its network servers online and operational for several days when storms cause wide power brown-outs or black-outs.

## Free Tech Support

Many ISPs are plagued with tech support horror stories; on-hold for long periods of time, no call-backs, etc. GalaxyNet believes that technical support is as important as the reliability and speed of your connection. If you're experiencing difficulties, you want to resolve them as soon as possible. That's why GalaxyNet maintains flexible support hours:

**Monday - Friday:** 10a - 6p  
**Saturday:** 10a - 3p

GalaxyNet's technical support staff are courteous, knowledgeable technicians who can help you with many common problems which may arise in Internet configuration and connectivity. You should consult your computer dealer or software publisher for help with non-Internet related problems you may encounter with your hardware or operating system.

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**Email:** support@galaxy.net.com

## E-mail Billing

GalaxyNet is doing its part in limiting their impact on Planet Earth and its fragile environment. We have a completely paperless e-mail billing system which sends your invoice electronically to your e-mailbox 30 days before your account expires. Simply mail a check or money order — or, telephone GalaxyNet with your Visa, Mastercard or Discover card number — and your account will be credited without any interruption of your service. We also know how busy people can get, so you may even elect to have payments deducted from your credit card each month so you don't have to remember your bill each month.

## Unmetered Access\*

GalaxyNet does not meter the number of hours you spend online, so you get all the access you need for one low price.

## Services Offered

GalaxyNet offers many of the most advanced Internet services available for both commercial and residential customers. These services remain operational 24/7, even during severe weather and power failures.

**Dialup Access** - Unmetered Internet access with your 56k modem throughout the United States. GalaxyNet also offers single channel ISDN, and DSL where available.

**Virtual Hosting** - Put *yourdomain.com* and your webpages on GalaxyNet's servers, accessible to the world 24/7. Make yourself look big with your own domain! We even offer domain registration for only \$18 a year.

**Wireless Internet** - At a fraction of the cost of ISDN and dedicated circuits, wireless Internet is the ultimate in cool. No need for telephone wires or cables, and you can share your high-speed wireless connection with all the computers in your house!

**Dedicated Circuits** - Get a high-speed digital, T1, or FT1 Internet connection in your home or office, and have 24-hours-a-day access at blistering speeds.

**Co-Location** - Put your machine on GalaxyNet's server network, so you can run your own server applications.

\* Some restrictions may apply. Unmetered or unlimited time does not mean dedicated access. Customers must disconnect from the Internet if they are not in front of the computer actively using the service. The use of "keep-alives" is not permitted.